



Richard and Fran Robertson - Box 294, Seven Sisters Falls, MB R0E 1Y0
Phone: 204-223-6578 Email: thestaffhouse@gmail.com

Check in/out: 4 p.m. and 11 a.m.

Reservation / cancellation policy: please see the policy below.

Children: children are welcome guests at the Staff House B&B. Children 12 and under are free.

Pets: small pets are welcome upon prior consultation with hosts.

Parking: parking on the street is allowed. We also have parking available behind the house off the back lane. Guests with boats or RV's please call for parking directions.

Suites are rented based on two persons per room. Additional persons can be accommodated with prior consultation plus a fee of \$20 per person per night.

Payment policies:

Accepted forms of payment for online reservations (made through our website) are Credit Card or Paypal. Offline reservations can be paid by cash, Interac e-Transfer or credit card. We do not accept cheques.

Summer Season (June 1- Sept 4, 2017): Full payment is required upon booking for all reservations.

Off-season: stays of two nights or longer, a 50 percent deposit is required to hold your reservation for stays of two nights or longer. A 100 percent deposit is always required for one-night stays. If a balance is due at check-in it, can be paid by cash or credit card.

Cancellation / Change of Reservation Policy

If you should want to cancel or change your reservation for any reason, we require 14 days advance notice during Summer Season (as defined above), and seven days advance notice is required at other times of the year. With at least 14 days notice in Summer Season and at least 7 days notice at other times of the year, we will refund your deposit less a 10 percent service charge of your total reservation.

Cancellations within the 14 days will be charged the full amount of the reserved stay unless we are able to rebook the room(s). If we are able to rebook the room(s), we will refund the rebooked portion, less the 10 percent service charge.